



الإمارات العربية المتحدة  
وزارة التربية والتعليم

# Reporting Procedures and Child Protection System

# Agenda

**Child  
Protection  
System**

**Educational  
Child Rights**

**Child  
Protection Unit  
Duties  
-  
Child  
Protection  
Specialists'  
Duties  
-  
Commitments  
of Educational  
Institutes' Staff**

**Reporting  
Procedure**

**Abuse**

international  
convention  
on the rights  
of the child

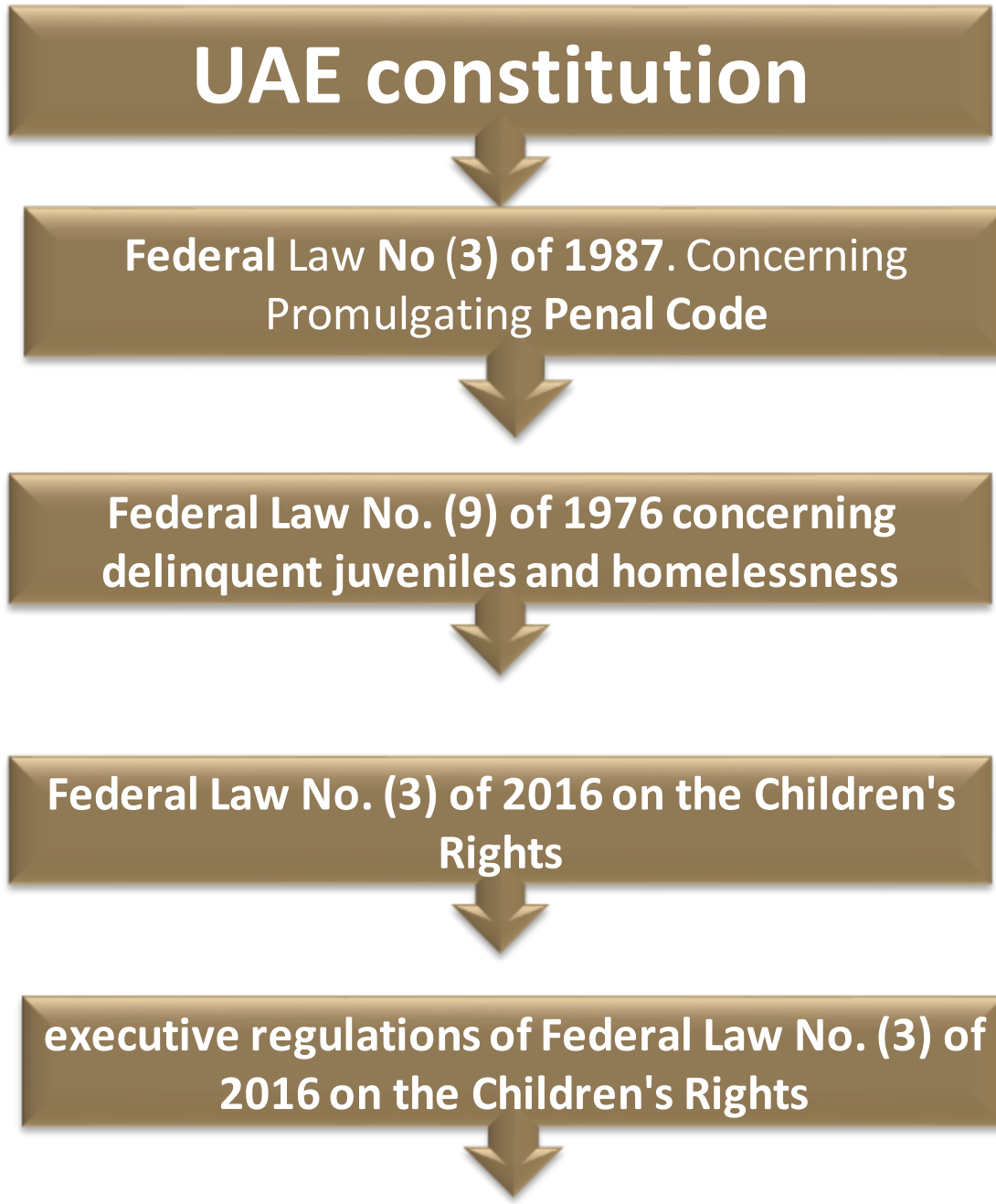


**Child's Rights Law (Wadeema)**


**Chapter 7**  
**Educational Rights**  
**Article 31**  
Every child shall have the right to education and the State shall work on achieving equal opportunities for every child according to the Laws in force

**Article 32**  
The State shall take the following measures in the field of education:  
1- Prevent the children's escape from school.  
2- Promote the participation of children and their parents in the decisions related to children.  
3- Ban all forms of violence in educational institutions and maintain the dignity of the children upon taking decisions or setting programs.  
5- Set special and structured programs for reporting and complaints in order to ensure investigation of the acts and violations to the educational rights set forth in this Law as determined by the Implementing Regulation.

**Chapter 9**  
**Protection Mechanisms**  
**Article 39**  
The competent authorities and the concerned entities shall coordinate with the Ministry in order to establish child protection units aiming at developing and implementing mechanisms and child protection measures as set forth in this Law.  
2- The Implementing Regulation of this Law shall determine the following:  
a- Competencies and work mechanisms of the child protection units.



**Reporting Procedures  
in Educational  
Institutes**





## Educational Rights

**Set special and structured programs for reporting and complaints in order to ensure investigation of the acts and violations to the educational rights set forth in this Law as determined by the Implementing Regulation.**

**Ban all forms of violence in educational institutions and maintain the dignity of the children upon taking decisions or setting programs.**

**Prevent the children from school escape**

**Promote the participation of children and their parents in the decisions related to children.**

**Every child shall have the right to education**





<b>System of sequenced procedures in the field of child protection in the educational institutes</b>	<b>Legal foundation</b>	<b>Bullying prevention policy</b>	Standards regarding Child Protection in the guide of evaluation and quality	<b>Federal Law No. (3) of 2016 on the Children's Rights, also known as Wadeema's Law</b>
		<b>Regulations of students' activities</b>	Standards related to evaluation of students' protection in the regulatory compliance manuals for childhood institutions	<b>Executive regulations of Federal Law No. (3) of 2016 on the Children's Rights</b>
		<b>Standers of qualifying Child Protection Specialists</b>	<b>Student Code of Conduct</b>	Child Protection Council
		<b>Child protection cases management manual</b>	<b>Child protection in the educational institutes policy</b>	National Committee of bullying prevention
	<b>Environmental foundation</b>	<b>Safe to lean campaign</b>	<b>Reporting channels</b>	<b>Child Protection Unit</b>
		<b>Virtual interviewing room</b>	<b>Spreading awareness of child protection</b>	<b>National week of bullying prevention</b>
	<b>Staff foundation</b>	<b>Mandatory training in child protection for all staff who work in the education field</b>	<b>School counselors and social workers</b>	<b>Child Protection Specialists and child protection unit staff</b>
	<b>Electronic foundation</b>	<b>System for early detection of abuse (Wasel)</b>	<b>Electronic reporting system</b>	

## Tasks and functions of the Child Protection Unit

- Receive reports of any violation of children's rights established in accordance with the legislation in force in the Country
- Evaluate the reported case according to the form approved by the Ministry of Community Development
- Take appropriate preventive measures to protect the child, subject matter of report, in accordance with the provisions of Federal Law No. (3) of 2016 on the Children's Rights, also known as Wadeema's Law and its executive regulations.
- Develop appropriate intervention plans and provide the necessary advice and support to families and children subjected to abuse, violence or exploitation, and introduce them to sound educational basis to deal with children.
- Coordinate with the competent authorities to provide psychological, social and health treatment for children victims of violations or abuse
- Follow up on families and children during the course of protection, provide them with the necessary requirements, and evaluate their conditions to determine the development of their condition and provide the necessary recommendations regarding their status.
- Coordination with the competent authorities and bodies concerned with searching and investigating absent, escaped and lost children and places of their residence.

## Tasks and functions of the Child Protection Unit

- **Develop plans to organize seeing the child by his/ her parent in the event that the child is placed in social or health care institutions, or foster families.**
- **Spread the culture of children's rights to reduce violations that may occur to them by all possible means.**
- **Contribute to reconciliation between the child and his/ her parent or caregiver or any other party in a manner that does not conflict with the provisions of Federal Law No. (3) of 2016 on the Children's Rights, also known as Wadeema's Law and its executive regulations.**
- **Follow up the progress of investigations of crimes against the child, if necessary.**
- **Provide advice and guidance to the person in charge of taking care of the child regarding the proper methods of socialization, explaining the risks surrounding him and the ways of avoiding these risks.**
- **Document complaints about children and keeping the data of each case in secret records that only child protection specialists can see**



**Tasks and functions of the Child Protection Specialists, the child protection specialist must take the necessary protection measures if he/ she finds anything that threatens the child's safety or physical, psychological, moral or mental health, as follows:**

- **Take the child away of danger sites and place him in a safe place that guarantees his protection, according to his assessment of the level of danger to the child.**
- **Conduct a comprehensive social research in which he clarifies the conditions and circumstances surrounding the child, and submit a report to the administrative authority he follows, attached to the recommendations to take the necessary action in this regard.**
- **Provide psychological and physical rehabilitation of the child by specialists**
- **Enroll the child-care worker in training programs to ensure good treatment and normal development for the child.**
- **Carry out field visits to the child if necessary, in order to check on the conditions and solve any problems that he might be exposed to.**





**Tasks and functions Child Protection Specialists, the child protection specialist must take the necessary protection measures if he/ she finds anything that threatens the child's safety or physical, psychological, moral or mental health, as follows:**

- **Prevent the child from doing activities that harm him or prevent him from going to places that threaten his physical, psychological and moral integrity**
- **Submit recommendation to the concerned authorities to support the child's family if the child protection specialist finds that the reason for the negligence of the caregiver is due to the poor social conditions of the family**
- **Submit a report to his work place to address the Public Prosecution, if it is necessary to issue a warning to the child caregiver in case he insists on not abiding by the implementation of the agreed recommendations.**
- **Submit a report to the protection unit in which he works, and clarify the conditions and circumstances surrounding the child in the event that there need to address the competent prosecution to take the appropriate action to protect the child, according the law, no later than twenty four (24) hours from the time of receiving the report.**



**Tasks and functions of the Child Protection Specialists, the child protection specialist also takes the following preventive measures after getting the approval of the agency affiliated therewith:**

- **Enrolling the child in programs and activities that support his personality regarding the problems or challenges he faces.**
- **Work to provide the child and families with the skills necessary to deal with problems through training courses and workshops**
- **Coordination with the Concerned Authorities to take the necessary steps regarding the safety of the child and the protection of his rights**



## Reporting is Mandatory

### **Article 42 in Wadeema's Law:**

- 1- Every person shall notify the child protection specialist or child protection units in case of anything that threatens the child's physical, psychological, moral or mental integrity or health.
- 2- The notification shall be mandatory for the educators, physicians, social specialists or others entrusted with the protection, care or education of the child.

### **Article 43 in Wadeema's Law:**

Every person who reaches the age of majority shall assist any child who asks him/her to notify the competent authorities or concerned entities about his/her suffering, the suffering of any of his/her siblings or any other child in



## Reporting is Mandatory

### **Article 60 in Wadeema's Law:**

Whoever violates the provisions of Clause 2 of Article (11), Articles (28), (34), (35) or Clause 2 of Article (42) of this Law shall be punished by imprisonment or a fine not less than AED 5,000 (five thousand).



## Reporting Procedure in the Educational Institutions

Reporting the cases of suspected abuse or that the students might be exposed to on the school campus and its environs, at the facilities of the educational institution, school transport buses, in camps and internal and external activities that are organized by the educational institution or the Ministry

1. The child's case of abuse is reported in one of the following ways:

- Call 80085 to report in the Child Protection Unit of the Ministry of Education –
- Or submit the report via e-mail [CPU@moe.gov.ae](mailto:CPU@moe.gov.ae) and attach the supporting papers and documents, if any
- Or report via the link of child protection on the Ministry's website <https://bit.ly/3bd2Y05>



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## Reporting Procedure Outside the Scope of Educational Institutions

**The Case of child abuse outside the scope of educational institutions, facilities and activities is reported in one of the following ways:**

- **All Emirates: Call 116111, Child Protection Center, Ministry of Interior**
- **Emirate of Dubai, call 800988 Child Protection Center, Dubai Community Development Authority;**
- **Emirate of Sharjah, call 800700, Child Protection Center, Sharjah Social Services Department**



## General Controls and Provisions

**It is mandatory and a must to report the cases of suspected abuse or that the students might be exposed to on the school campus and its environs, at the facilities of the educational institution, school transport buses, in camps and internal and external activities that are organized by the educational institution or the Ministry in accordance with the law and legislation in force**



## Abuse types and definitions

Type	Definition
Physical Abuse	Means causing any physical harm to a child, failure or unwillingness to prevent physical harm to the child.
Sexual Abuse	Means enforcing, attracting, or involving a child in any sexual behavior, whether he is aware of it or not. It also includes practices that do not involve any physical contact; such as involving children in watching or producing pornographic material, or watching sexual practices, or encouraging children to act in ways that are sexually inappropriate
Psychological Abuse	Means dealing in an abusive psychological manner that the child causes severe and permanent damage to him, which affects his psychological growth and development.
Neglect	The failure of the parent or caregiver to take the necessary measures to preserve his life and physical, psychological, mental and moral integrity from danger and to protect his various rights.

## Types and Severity of Child Abuse Assessment of the Risk Degree of Child Abuse

Type of abuse	Classification of Severity Level	Assessment Scores and Intervention Duration	
		Severity Degree:	Intervention
Exposure to physical, sexual, or psychological assault or being neglected in a manner entails grave harm and danger or the repetition of the abuses classified in the second clause (second-degree severity)	1. If the child's life is in danger and the abuse endangers his physical and health safety and requires immediate intervention or the repetition of abuses classified in Clause No. 2	Very high from 150 degrees	Immediate intervention
Exposure to physical violence, sexual harassment, neglect, or bullying that includes emotional, psychological, or physical abuse, or the action that entails post-traumatic stress disorder, or the repetition of the abuses classified in the third clause (third-degree severity)	1. If the life of the child is not in danger and the abuse threatens his psychological, moral or mental integrity and affects his educational and health rights and his right to protection or the repetition of abuses classified in Clause No. 3	High from 121-150 degrees	Within a working day

## Types and Severity of Child Abuse Assessment of the Risk Degree of Child Abuse

Type of abuse	Classification of Severity Level	Assessment Scores and Intervention Duration	
		Severity Degree:	Duration
Exposure to a limited injury, bullying, abuse that has little effect on the recipient child, or the repetition of the abuses classified in the fourth clause (fourth-degree severity)	1. If the child's life is not in danger and there is no threat to his psychological, moral or mental integrity and the abuse affects his educational and health rights and his right to protection and the repetition of abuses classified in Clause No. 4	Medium from 101 -120 degrees	Within two working days
Exposure to any form of neglect and harassment, which includes abuse, but it is one of the violations expected at that age and geographical region, such as the use of titles that denotes racism or excessive expressions, provided that repetition of violators is monitored	1. If the child's life is not in danger and there is an abuse that affects his psychological integrity.	Low from 50-100 degrees	Within 3 working days



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Thank you...